



RESPONSE DIRECT

Protection of the Public Policy

RESPONSE DIRECT LIMITED recognises its responsibility to the wider community and the role it has to play in protecting the public.

All of our officers are empowered to report suspicious activity and behaviour to the police.

There is also an expectation that if in the course of their day to day duties our officers see evidence of criminal activity or anti-social behaviour, they will either report it directly to the local police or do so via their control centre. In the event that they do identify such incidents the officers are instructed they must not put themselves at risk of harm or injury. The officers have also received a similar instruction if they identify vulnerable people that may require protection to ensure their safety.

Members of the management team will encourage all employees to get awareness training in Project Argus. This is a NaCTSO (The National Counter Terrorism Security Office) led initiative which asks businesses and other organisations to consider their preparedness for terrorist attack. It explores what is likely to happen in the event of a terrorist attack and identifies the measures that can assist in preventing, handling and recovering from such an incident.

Our Security Guards are trained to identify vulnerable people and know what steps to take to protect them. The aim is to enable Security staff to support police in taking an active role in ensuring the safety of the public.

Signed  Position Director. Date 1/1/2020